



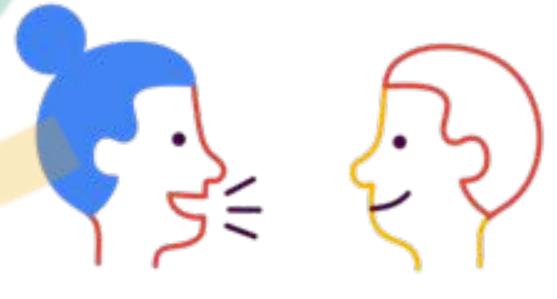
Search Inside Yourself Mindfulness-Based Emotional Intelligence for Leaders

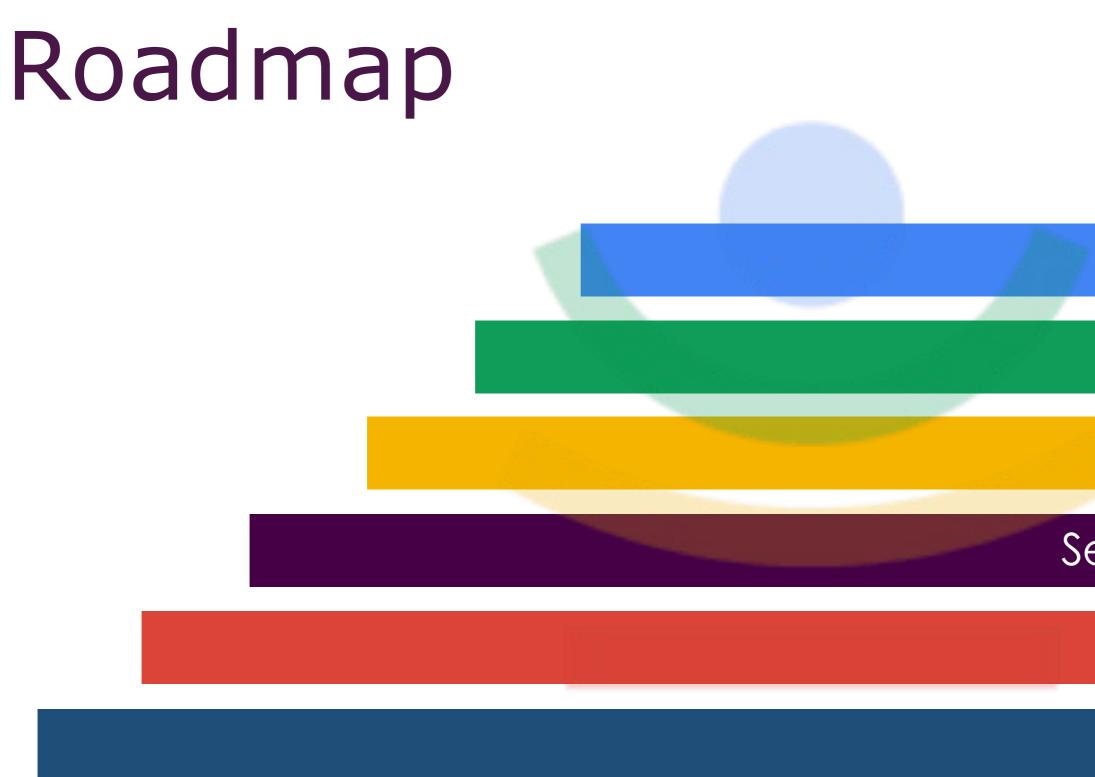
Day 2



In Pairs – Free Flow

- One insight you took away from Day 1
- How did the homework go?
 What did you notice?







Empathy

Motivation

Self-Management

Self-Awareness

Mindfulness

Motivation





Discover

- <u>A</u> talks and <u>B</u> practices Generous Listening (bell)
- Switch roles (bell)
- Free-flow conversation

What is your motivation for coming to work each day?

Alignment Envisioning Resilience



Alignment Envisioning

Resilience







Pleasant life

Life of engagement

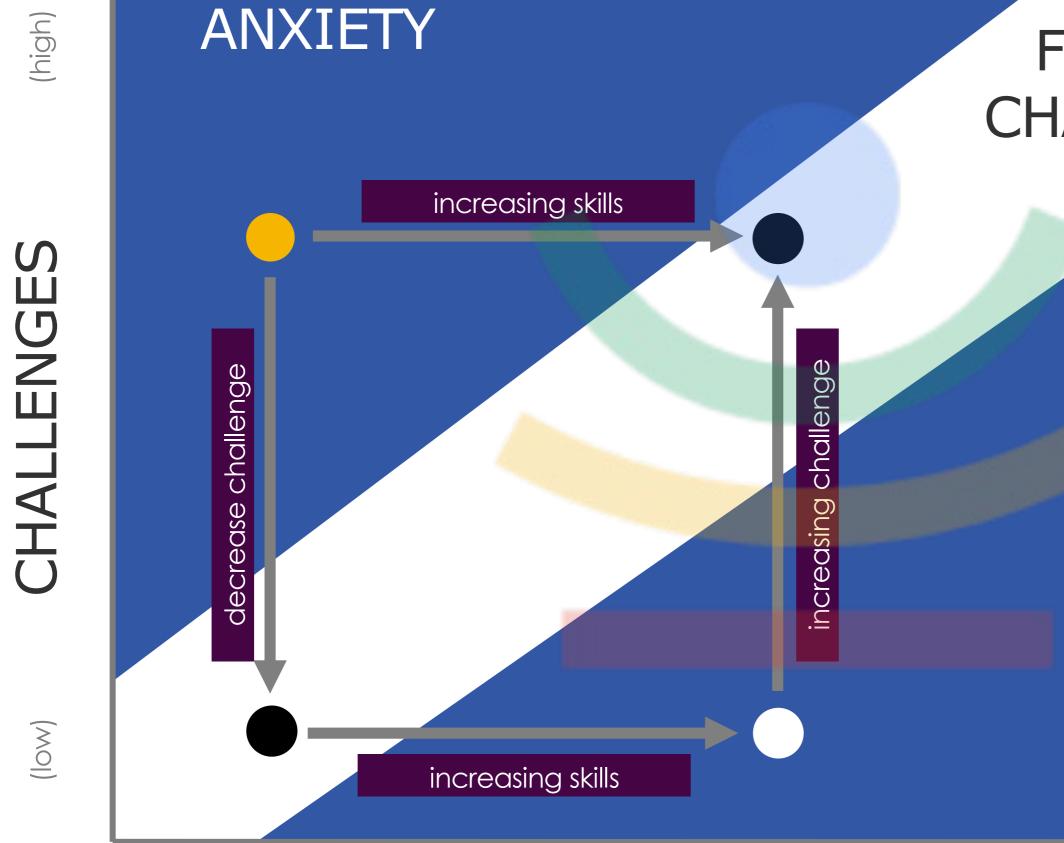
Meaningful life

Dr. Martin Seligman





(NO)



SKILLS

(Iow)

FLOW CHANNEL

BOREDOM

(high)

Alignment Self-Awareness Mindfulness





Values



Journaling

- Choose 3 people you admire
- For each person, write what traits you admire, and in what situations they displayed these traits

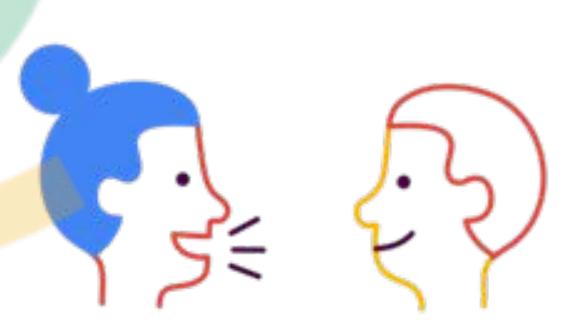
Journaling

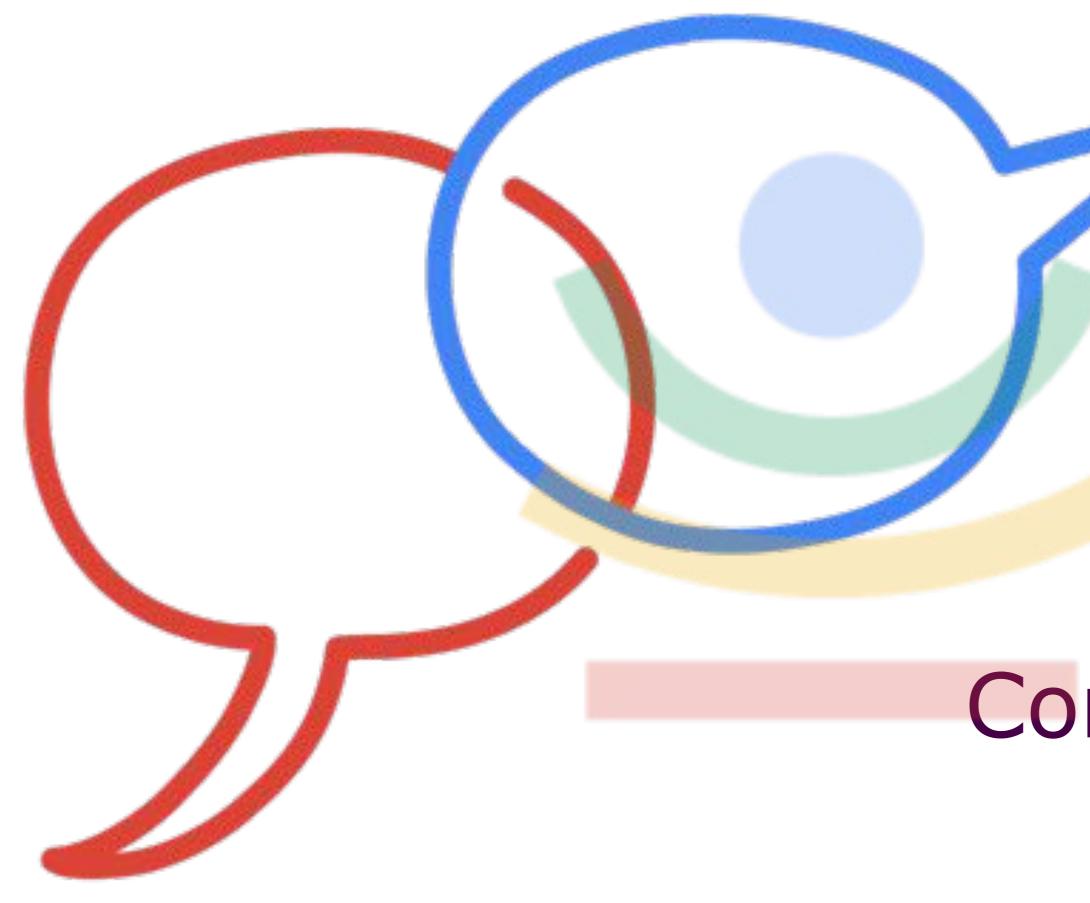
Review what you wrote

Create a list of 5 core values that you hold

In Pairs – Generous Listening

- What are your top values?
- How do these values show up in your life?





Comments & Questions

Alignment Envisioning

Resilience



"In a sense, we learn from the past what to predict for the future and then live the future we expect."

Regina Pally, The Predicting Brain



Journaling

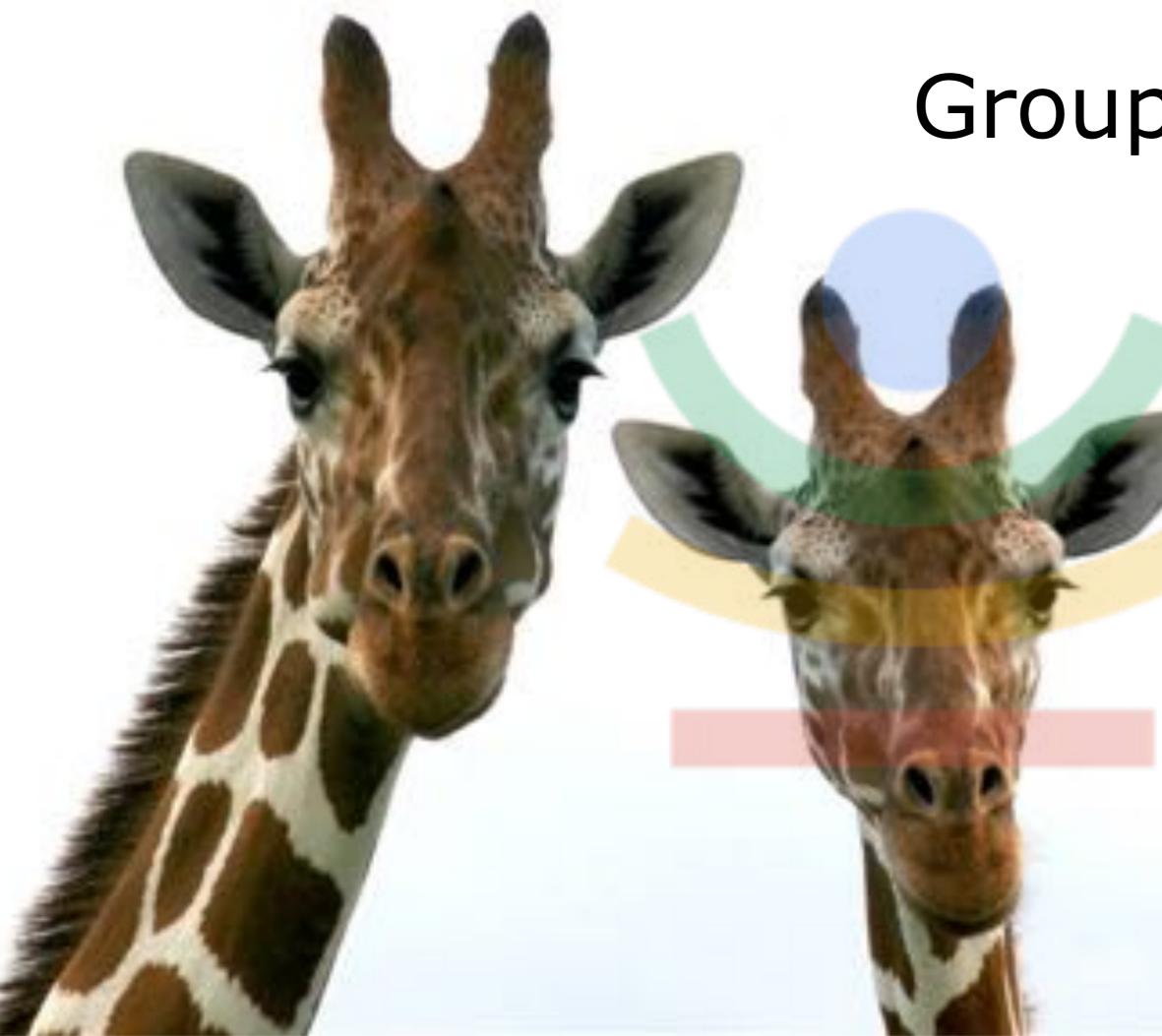
What's your best possible future?



Discovering an Ideal Future

If everything in my life, starting today, meets or exceeds my most optimistic expectations, what will my life be like in 5 years?

- Who are you and what are you doing?
- How do you feel?
- How are your relationships with others?



Groups of Three

- <u>A</u> talks, <u>B</u> and <u>C</u> listen (bell)
- Switch roles 2x
- Free-flow conversation

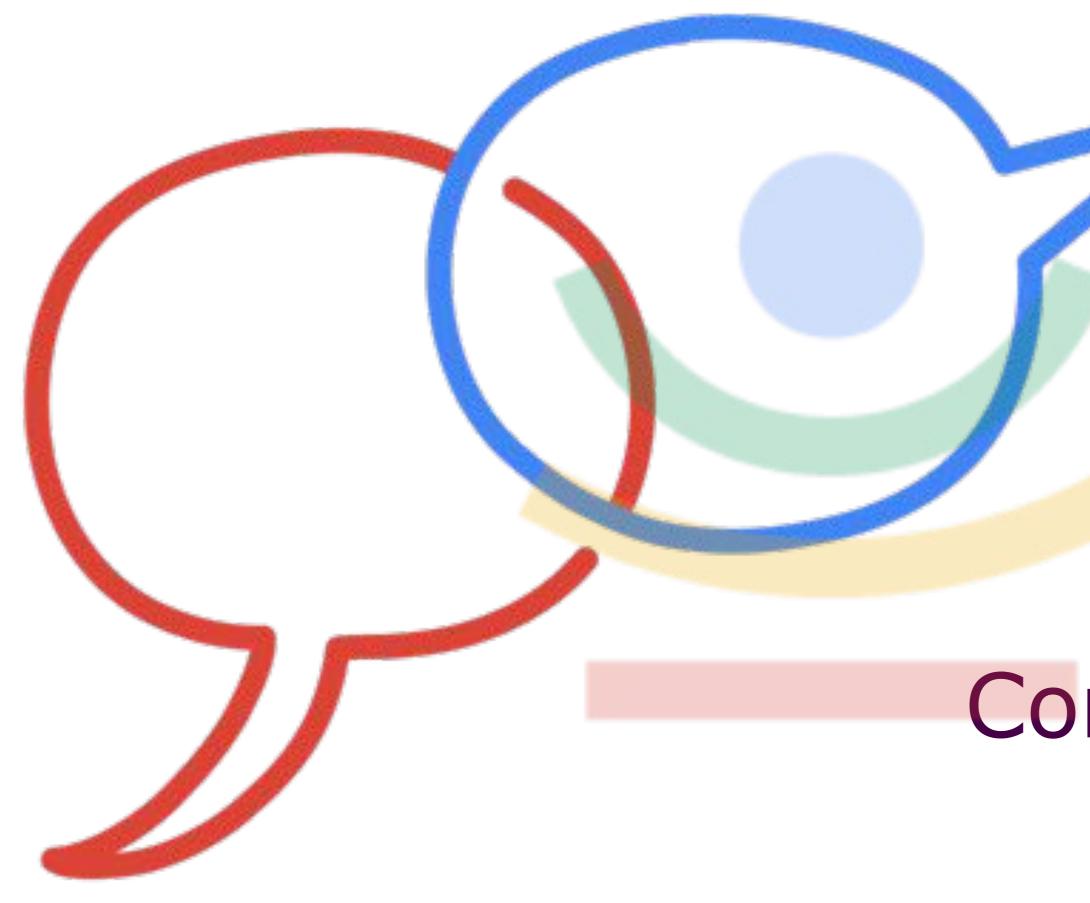
wrote

writing

Share about what you

Share about the process of

• OR ... anything else



Comments & Questions

Micropractice

Hands on Chair

1. Touch chair fabric

2. Remember highest intention



Alignment Envisioning

Resilience





"An ability to recover from or adjust easily to misfortune or change."

Merriam-Webster

Resilience in 3 Steps

Emotional Resilience

Inner Calm

Cognitive Resilience

Explanatory Style Interpretation of setbacks

Pessimist

- Personalization: personal, indicating that I am a failure
- Permanence: permanent
- Pervasiveness: apply to all areas of one's life



Personalization: not personal, based on causes and conditions

• **Permanence**: temporary

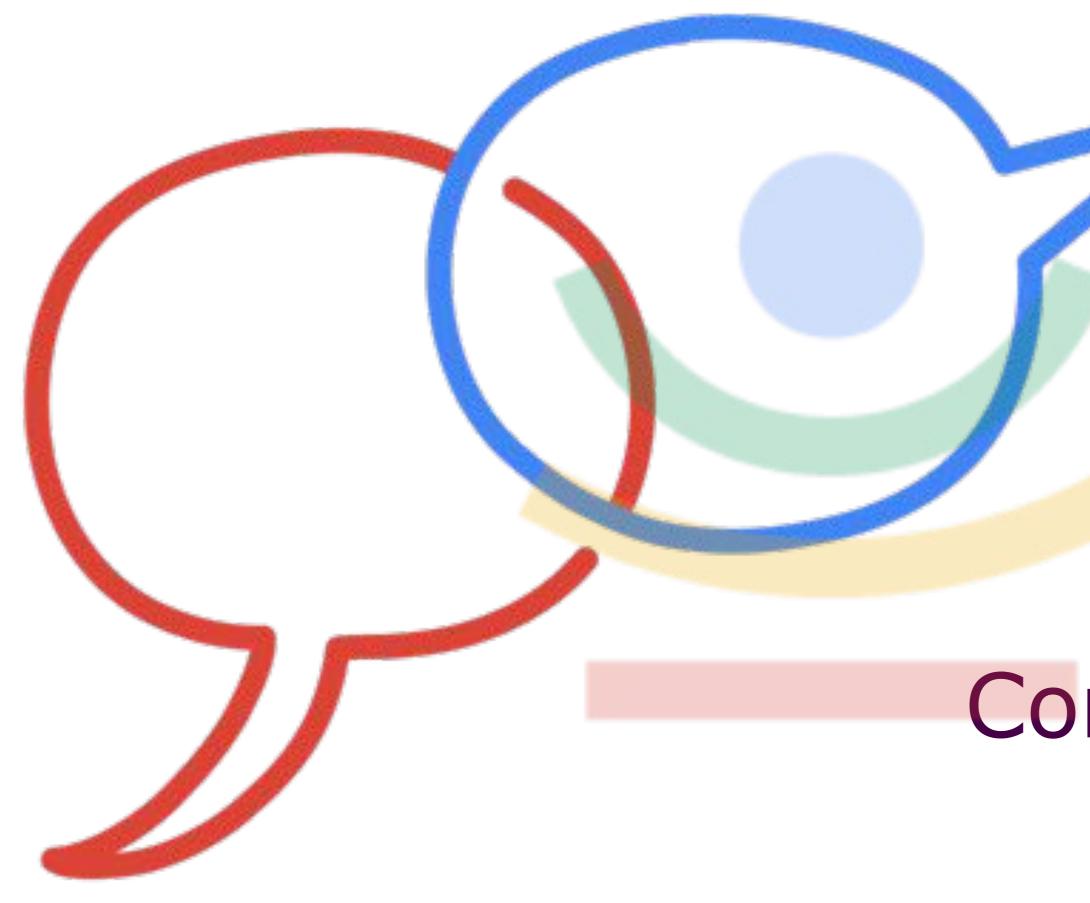
• **Pervasiveness**: apply to certain circumstances, not all

Cultivating Optimism

- 1. Become aware of negativity bias
- 2. Mindfulness
- 3. Transformation

Resilience





Comments & Questions

Key Points

Leadership

Empathy

Motivation

Self-Management

Self-Awareness

Mindfulness

 Intrinsic Motivators: Pleasant life Life of engagement Meaningful life

Expectations predict outcomes

 Resilience from inner calm, emotional resilience, and cognitive resilience

Let your values motivate you







Motivation

Self-Management

Self-Awareness

Mindfulness

Empathy





What Google Learned From Its Quest to Build The Perfect Team.

Psychological Safety

Team members feel safe to take risks and be vulnerable in front of each other.

Dependability

Team members get things done on time and ment Google's high bar for excellence.

Structure & Clarity

Team members have clear roles, plans, and goals

3

4

5

Meaning

Work is personally important to team members

Impact

Team members think their work matters and creates change.

re:Work

Empathy

(a) The ability to experience and understand what others feel

(b) while maintaining a clear discernment about your own and the other person's feelings and perspectives.

Thompson, 2001 Journal of Consciousness Studies 8, 1-32

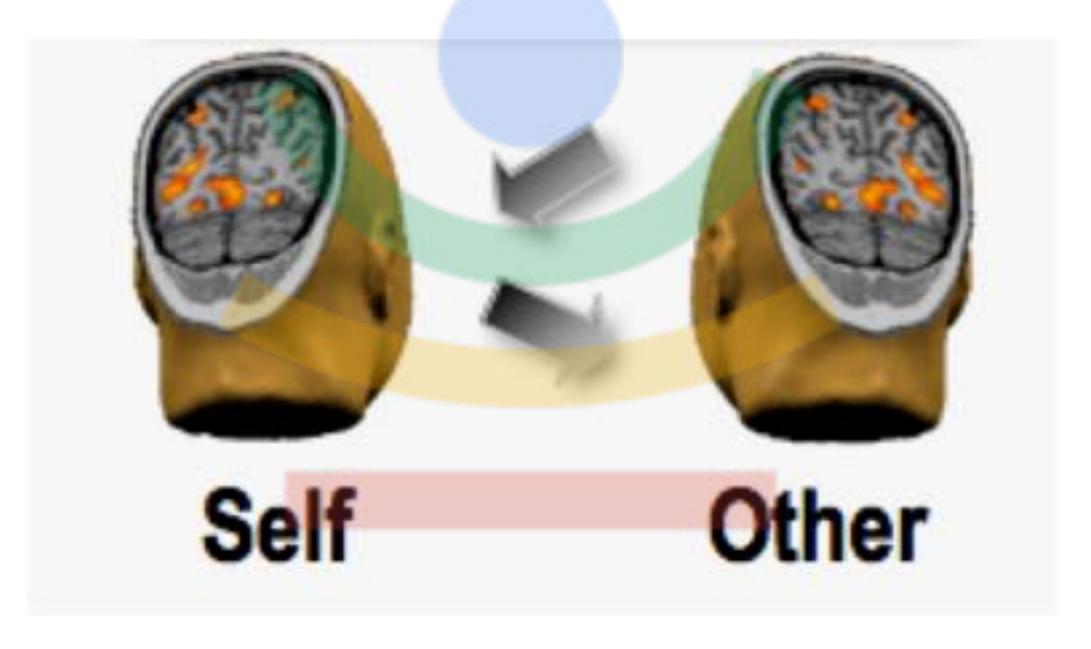
What Empathy is <u>NOT</u>

Psychologizing

• Agreeing with people

Daniel Goleman Working with Emotional Intelligence

Self-awareness Empathy



Decety & Lamm, 2006, The Scientific World Journal

Empathy affected by:

Perceived fairness ullet

Perceived "in-group" or "out-group" •



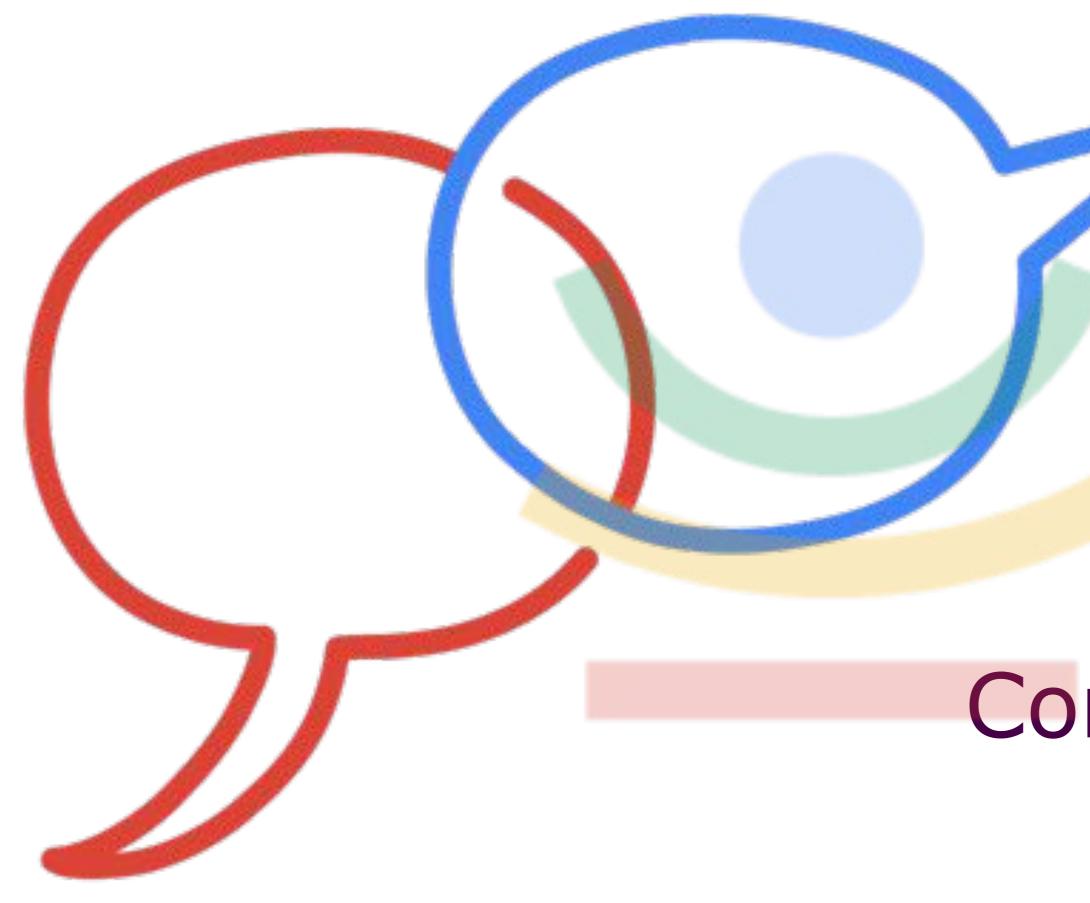
Foundational Empathy Practices

• Seeing similarities

• Offering kindness



Just Like Me & Kindness



Comments & Questions

Micropractice

Shift to Connection

1. Settle the mind

2. See a similarity

3. Offer kindness







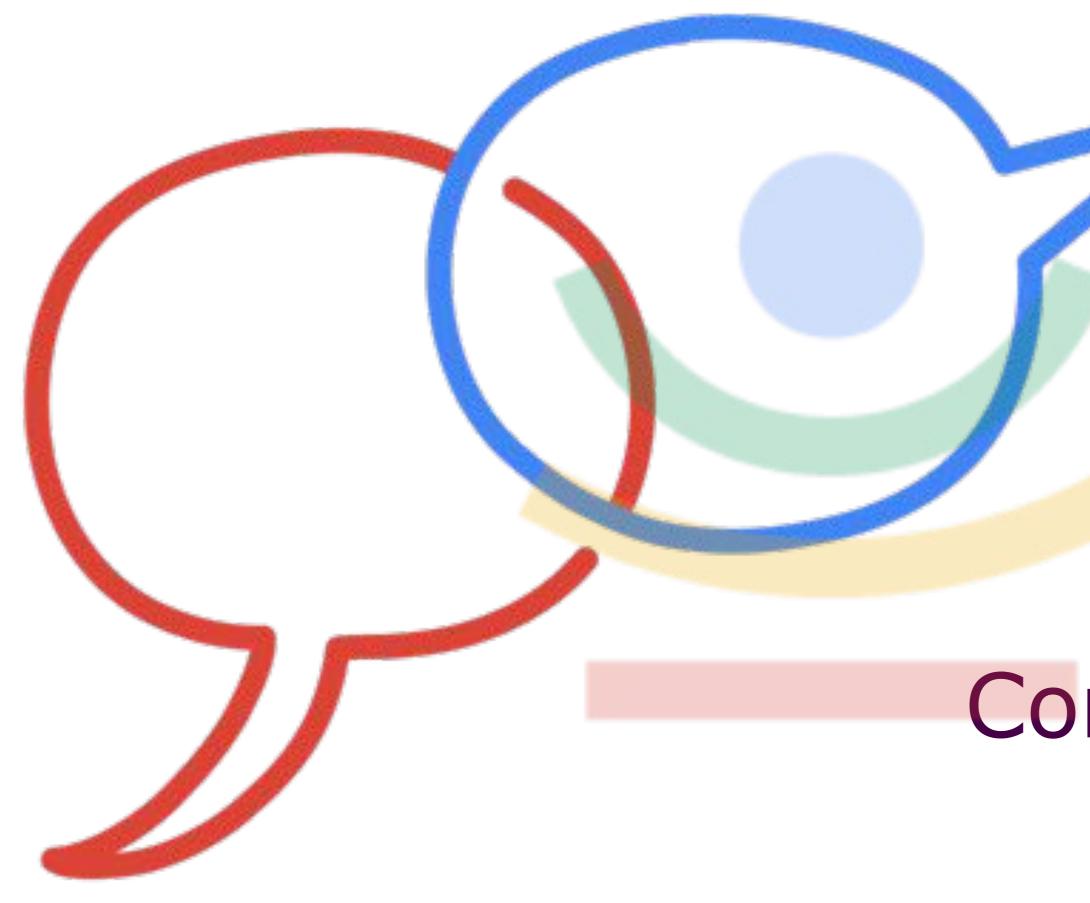
Empathetic Listening

- <u>A</u> talks and <u>B</u> listens (bell)
- <u>B</u> says "What I heard you feel is ... " then A gives feedback and <u>B</u> responds until <u>A</u> is satisfied (bell)
- Switch roles
- Free-flow conversation

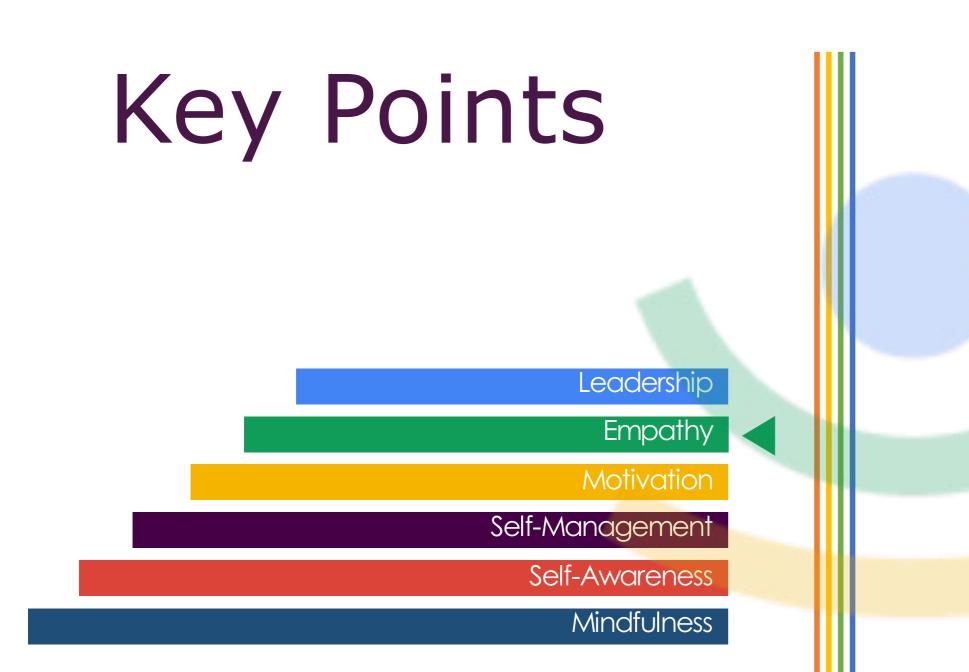
 Talk about a time when you overcame a challenge.

 Talk about someone in your life who you particularly appreciate and why.

 Anything you want to talk about that feels meaningful to you in some way.



Comments & Questions

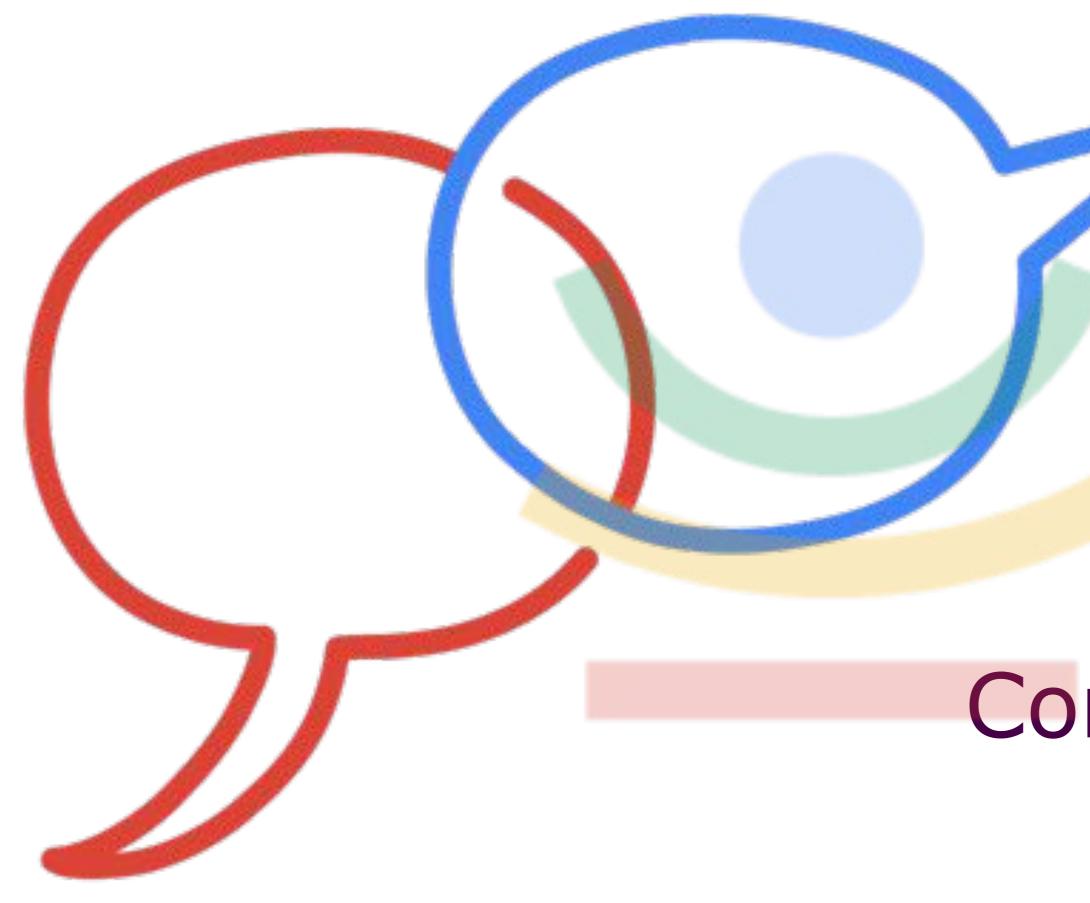


Empathy is not psychologizing or agreeing

Empathy is trainable



Mindful Walking



Comments & Questions





Empathy

Motivation

Self-Management

Self-Awareness

Mindfulness





Communicating with Insight

Leading with Compassion

Communicating with Insight

Leading with Compassion

TOTH ANNIVERSARY EDITION

0

THE NEW YORK TIMES BUSINESS BESTSELLER

Difficult Conversations

HOW TO DISCUSS WHAT MATTERS MOST

Updated with Answers to the 10 Most Frequently Asked duestions About Difficult Conversations

DOUGLAS STONE - BRUCE PATTON - SHEILA HEEN OF THE HARTARD REGOTIATION PROJECT

With a foreward by Roger Fisher, coauthor of GETTING TO YES

• Se

•

• Self-Awareness

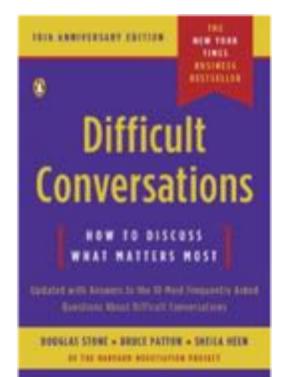
• Self-Management

Motivation

Empathy

Three Levels 1. CONTENT 2. FEELINGS 3. IDENTITY Am I competent? Am I a good person?

• Am I worthy of love and respect?





Difficult Conversations

PERSON A

Verbalize each of the "3 levels" from YOUR point of view

Identity (What's at stake?)

 Am I competent? Am I a good person? Am I worthy of love and respect?

Content (What happened?)

• Feelings (How did I feel?)

PERSON A

Verbalize each of the "3 levels" from <u>THE</u> OTHER PARTY'S point of view

Content

 Feelings (How do I think they felt?)

 Identity (What might have been at stake for them?)

(What happened from their perspective?)

 Am I competent? Am I a good person? • Am I worthy of love and respect?

PERSON B

Verbalize each of the "3 levels" from YOUR point of view

Identity (What's at stake?)

 Am I competent? Am I a good person? Am I worthy of love and respect?

Content (What happened?)

• Feelings (How did I feel?)

PERSON B

Verbalize each of the "3 levels" from <u>THE</u> OTHER PARTY'S point of view

Content

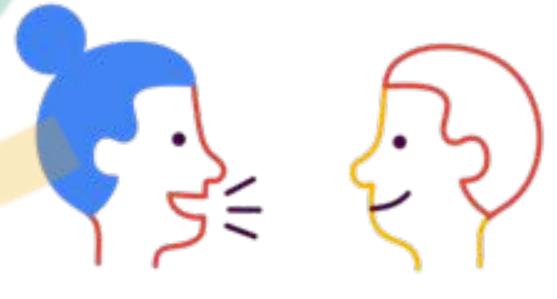
 Feelings (How do I think they felt?)

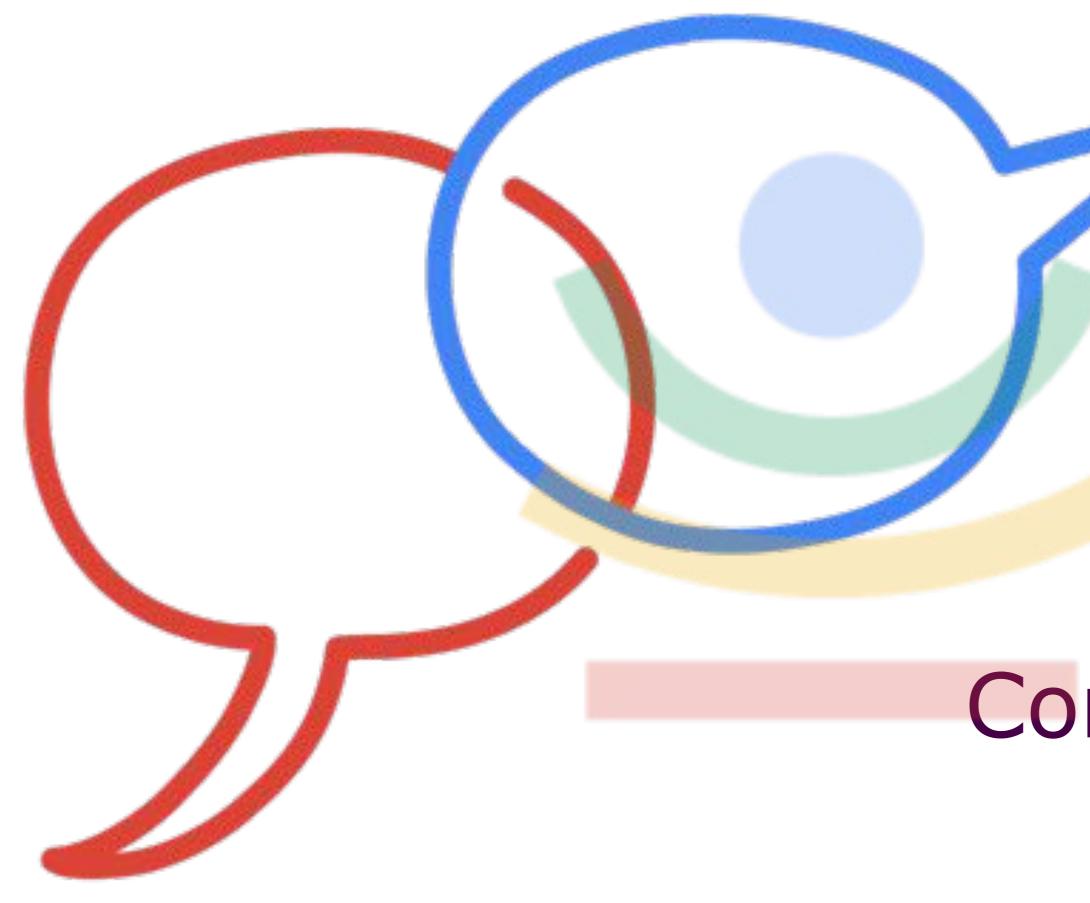
 Identity (What might have been at stake for them?)

(What happened from their perspective?)

 Am I competent? Am I a good person? • Am I worthy of love and respect?

Discuss how it felt to have this conversation with your partner.





Comments & Questions

Difficult Conversations



Verbalize the "three levels of the conversation"
Content
Feelings
Identity
Am I competent?

- → Am I a good person?
- → Am I worthy of love?



Check your intention & decide whether to raise the issue

Start from the "third story"

Explore their story & yours

Problem-solve

Micropractice

"Impact is not intention"



Communicating with Insight

Leading with Compassion



Comments

When encountering someone in a challenging situation:

- What are <u>feel</u>?
- What are s react?

What are some ways you

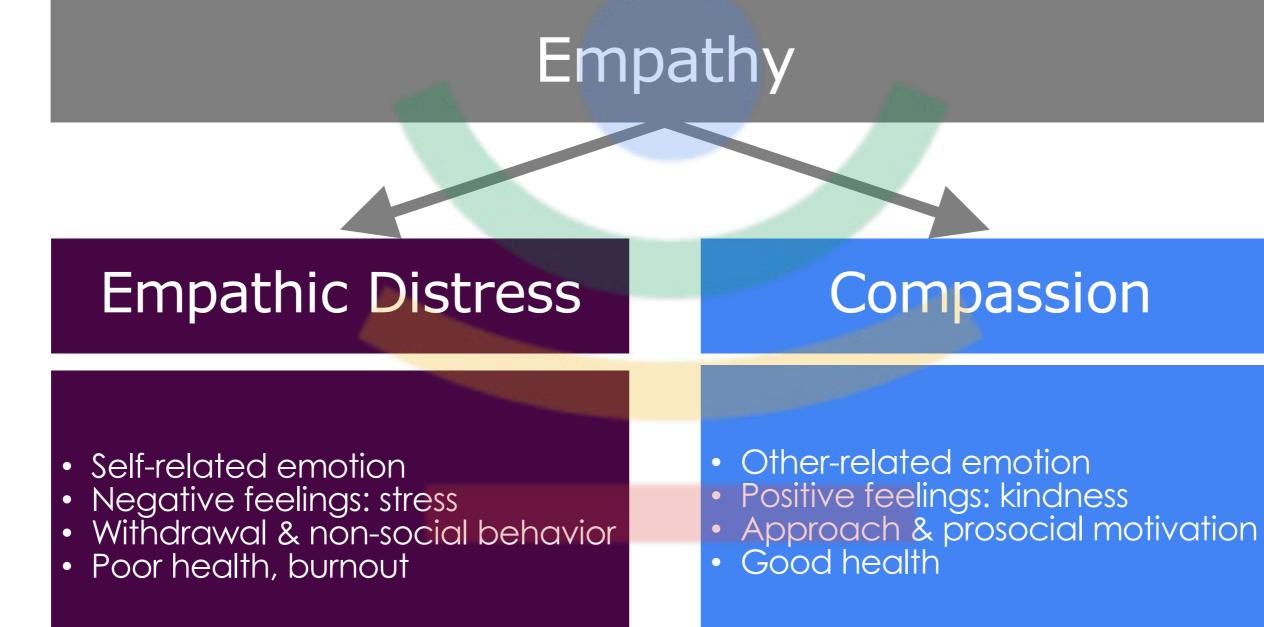
What are some ways you



"Compassion may be defined as the capacity to be attentive to the experience of others, to wish the best for others, and to sense what will truly serve others."

Joan Halifax

Connecting with others





Singer & Klimecki, 2014 Current Biology

____ Compassion: Interpersonal benefits



Greater activation in pro-social brain regions (red) vs. empathy for pain regions (blue).

Klimecki et al., 2013

Compassion Makes Courage

"Having compassion for others frees us from fearing ... it turns our attention outward, expanding our perspective, making our own problems ... part of something bigger than us that we are all in together."



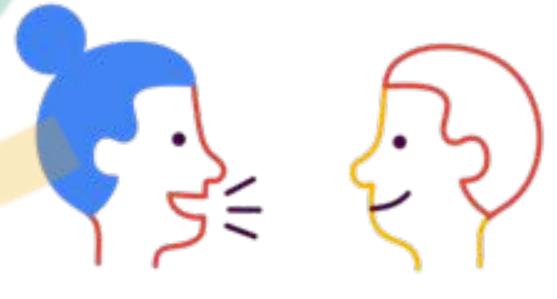
Compassion

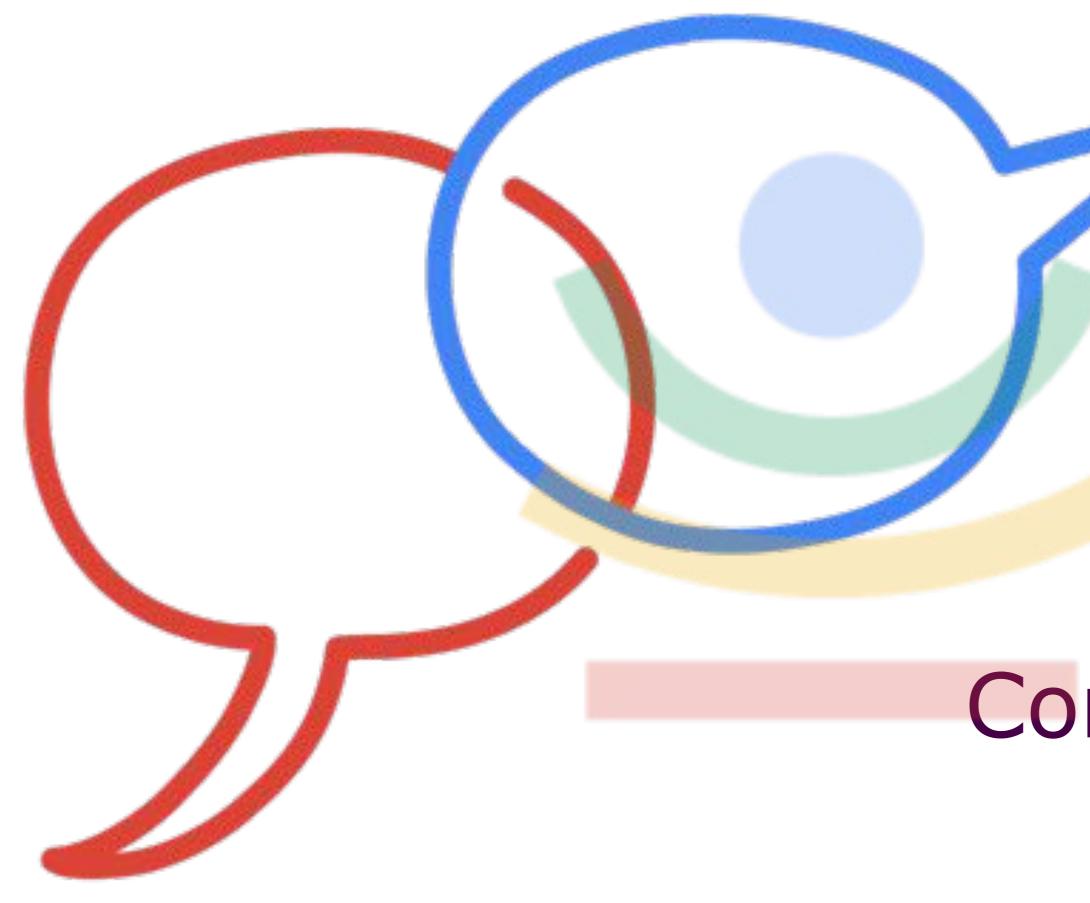


In Pairs

What came up for you in this reflection?

 Or, anything else you want to share





Comments & Questions

Micropractice

Ask "What would be of service?"







Journaling

Journaling

- Who am I as a leader?
- How do I want to show up for others?
- What do I feel deeply committed to and what can I let go of?

Group of 4



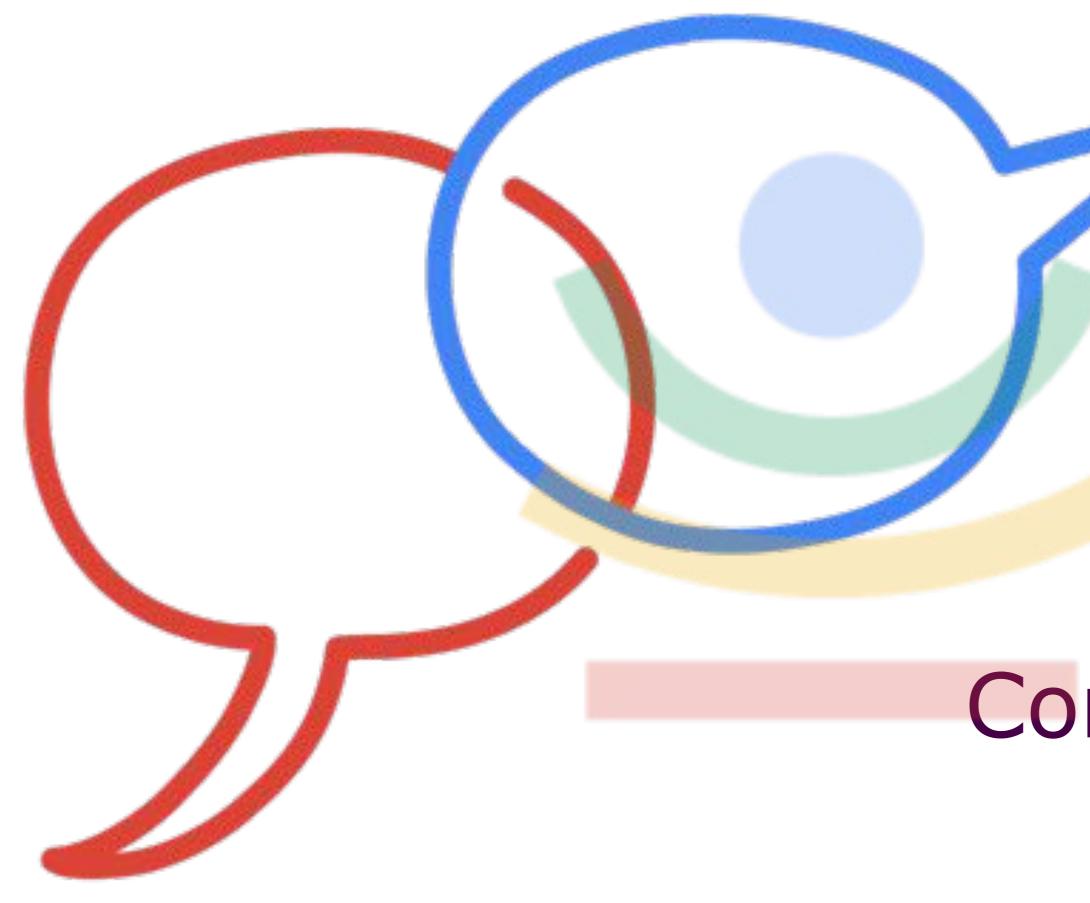
- <u>A</u> talks. <u>B</u>, <u>C</u>, & <u>D</u> listen (bell)
- Switch roles 3x
- Free-flow conversation

• Who

How do I want to show up for others?

 What do I feel deeply committed to and what can llet go of?

• Who am I as a leader?



Comments & Questions

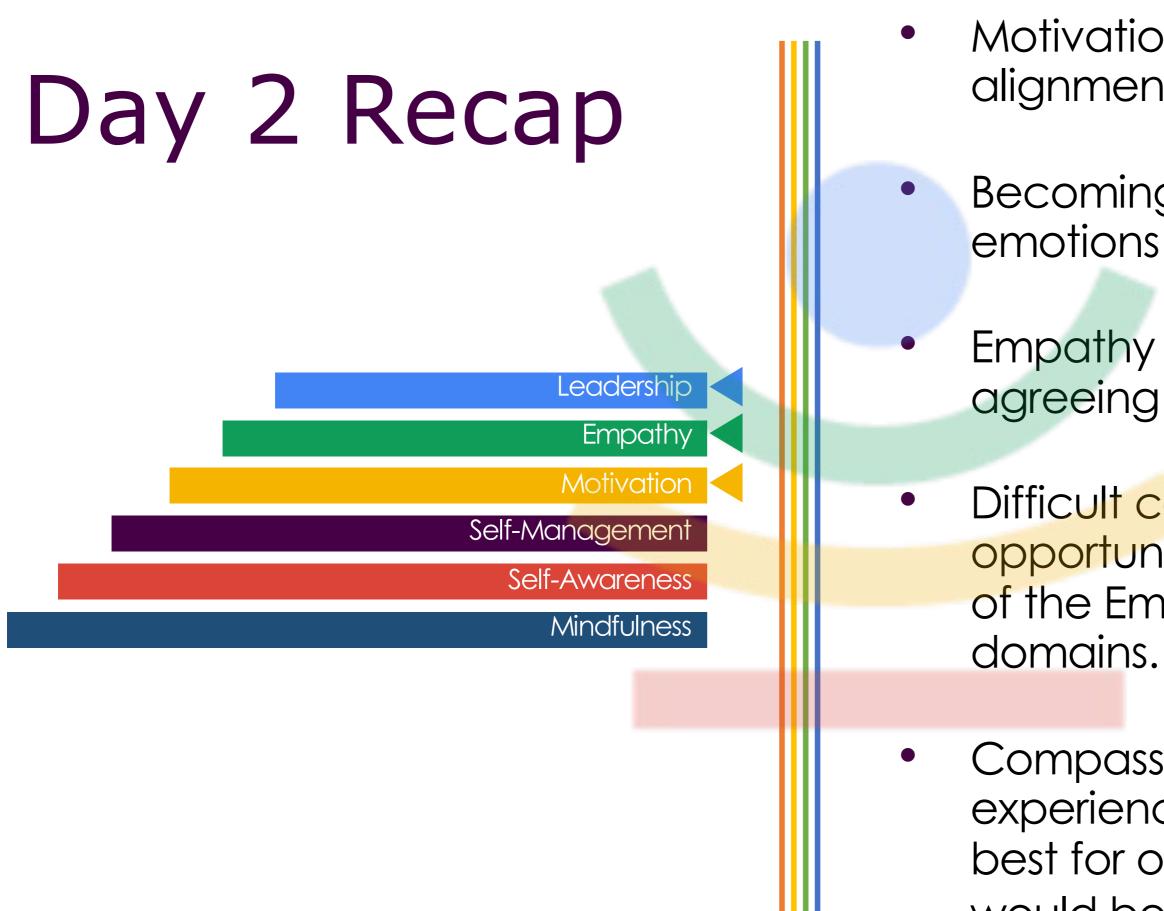


Emotional skills are trainable

Mindfulness develops selfawareness that enables other Emotional Intelligence domains

Self-Awareness: pay attention to the body. From existential to experiential

Self-Management: from compulsion to choice



Motivation is trainable through alignment, envisioning, and resilience

Becoming more aware of our own emotions supports greater empathy

Empathy is not psychologizing or agreeing

Difficult conversations are a great opportunity to develop and apply all of the Emotional Intelligence domains.

Compassion is being attentive to the experiences of others, wishing the best for others, and sensing what would be of service.



Practices Summary – Day 1

- Mindful Listening
- Three Breaths
- Focused Attention
- Minute to Arrive
- **Open Awareness**
- Noting
- Body Scan

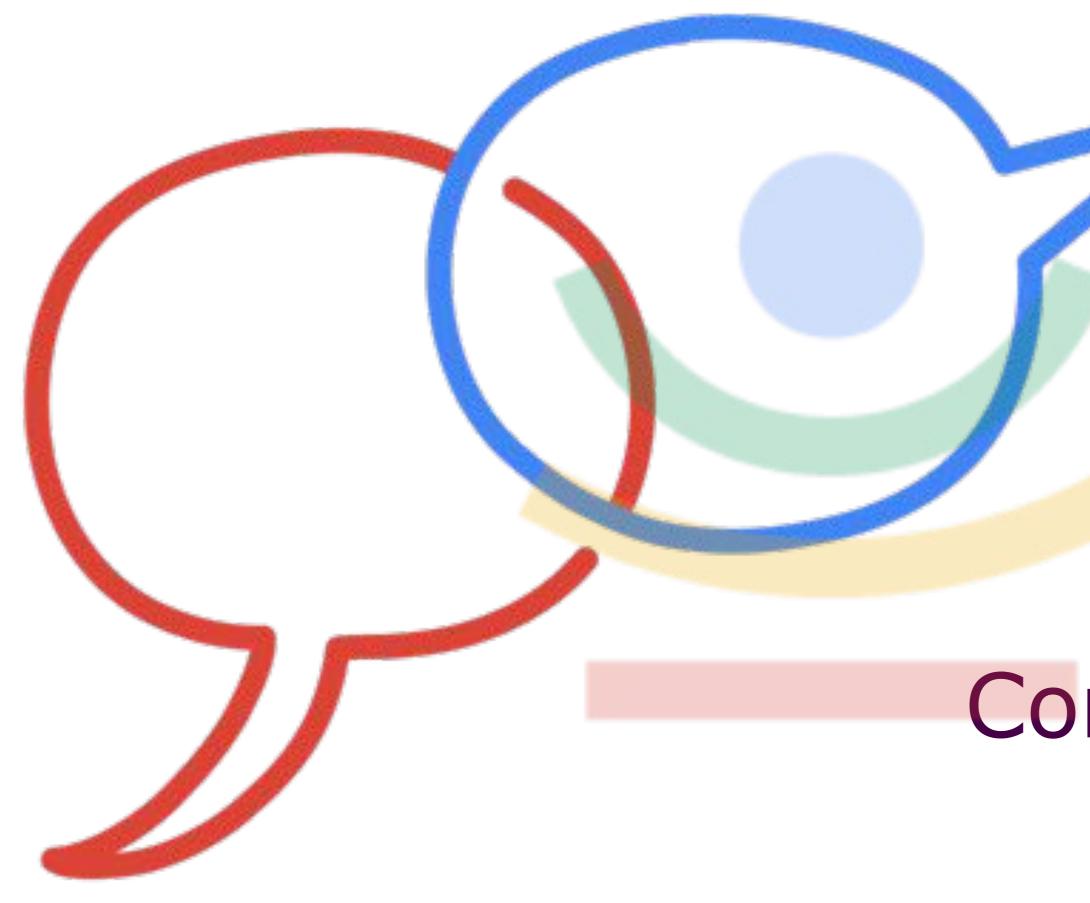
- Head, Body, Heart check-in Journaling Mindful Eating
- - SBNRR

- Mindful Conversation Acceptance

Practices Summary – Day 2

- Journaling: Values, Envisioning
- Hands on Chair
- Just Like Me, Offering Kindness
- Empathetic Listening
- Shift to Connection
- Mindful Walking

- Difficult Conversations preparation
- Impact is not Intention
- Compassion
 - Ask, "What would be of service?"



Comments & Questions

Next Steps

a

Programs Results Resources Contact of

Bring out the best in yourself.

We teach leaders tools for focus, selfawareness and resilience.

Attend a Program >

Roadmap: 28-Day Challenge





Live Program

28-Day Challenge

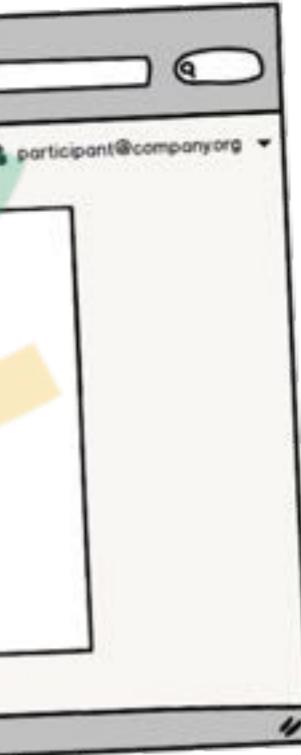
- Daily practices
- Personal goals & leadership commitment
- Buddy meetings



Capstone Webinar & Post-program Assessment

my.siyli.org

•	
Home Proctices Resources Studies Community	Day 14: Self Compassion Dedicated Proctice Integrated Practice



Buddies



Buddy Conversations

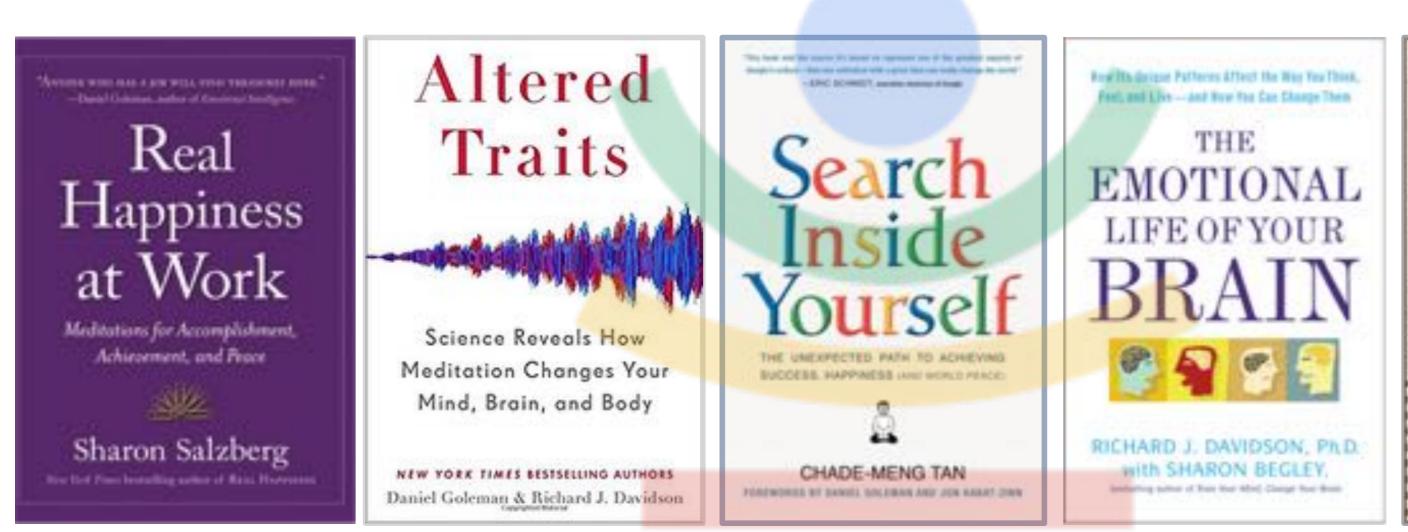
Weekly Call Structure: 15-minutes total

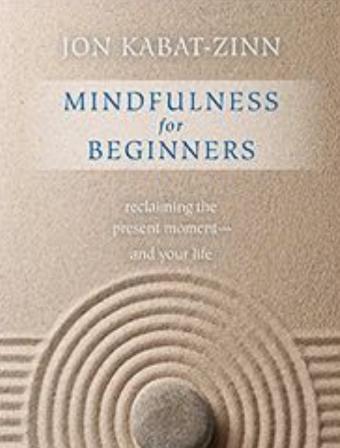
- Start with a 3-breaths practice together (~1 min)
- Share how your learning is going and any challenges you're having (3-4 min each)
- Free flow conversation about what was shared (~4 min)
- State an intention you have for the coming week (1 min each)
- End with 1-minute of mindful breathing (1 min) Everything shared is held <u>confidentially</u>.

Now:

- Share intentions.
- Set first meeting.

you're having (<mark>3-4 min each</mark>) n) <mark>1in each</mark>)











What do I take home from SIY?